

01 Clearing the Cache - Internet Explorer

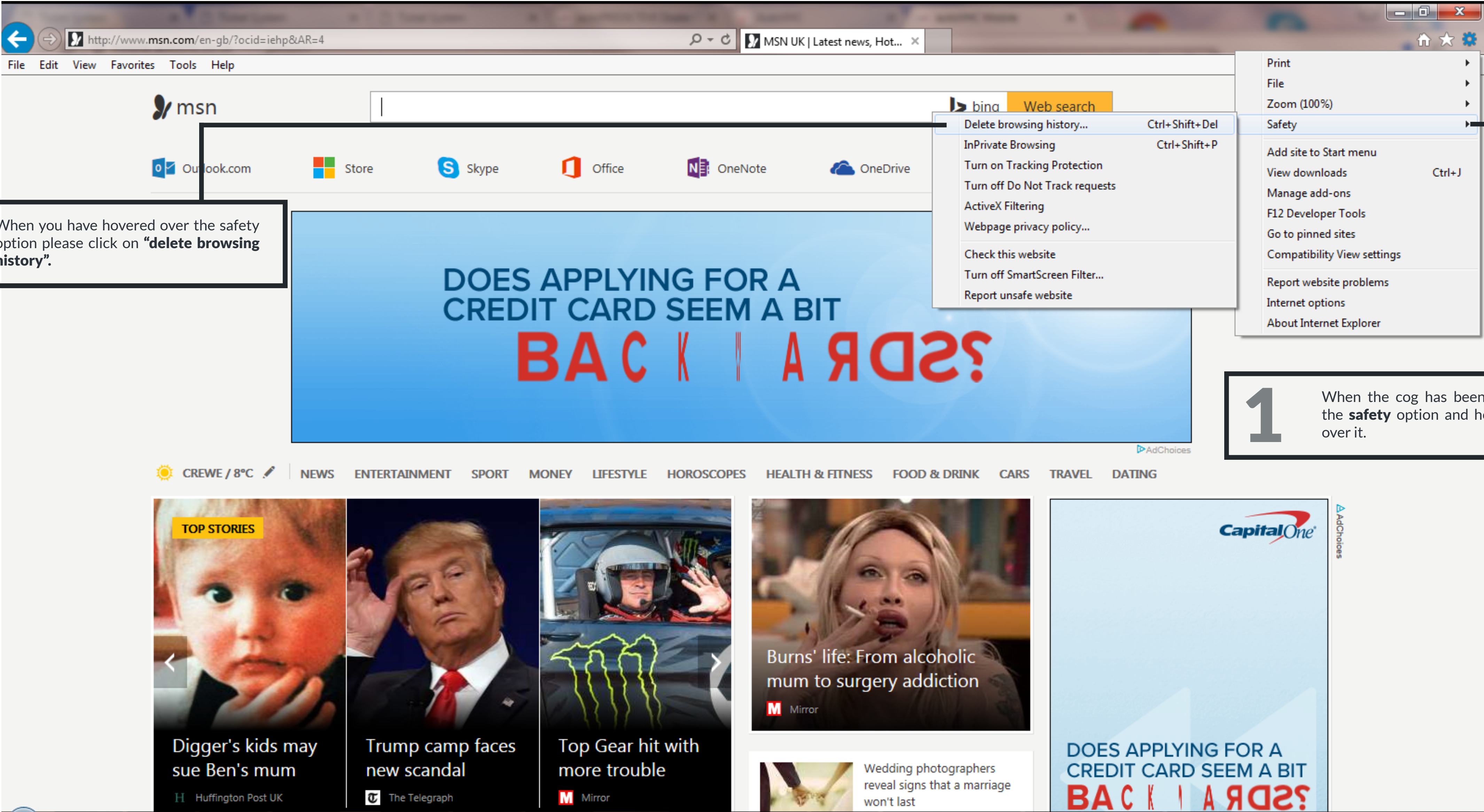
The screenshot shows the MSN UK homepage in Internet Explorer. The address bar displays `http://www.msn.com/en-gb/?ocid=iehp&AR=3`. The page features a navigation bar with links to Outlook.com, Store, Skype, Office, OneNote, OneDrive, Maps, Facebook, and Twitter. A large advertisement for Capital One QuickCheck is prominent, highlighting benefits like 'No commitment to apply' and 'Result in 60 seconds'. Below the ad is a news section with tiles for recipes, a story about Pete Burns, and wedding photographers. A callout box with the number '1' points to the cog icon in the top right corner of the browser window.

1 When you open internet explorer please click on the **cog icon** also known as **tools** in the top right corner.

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2 When you have hovered over the safety option please click on “delete browsing history”.

1 When the cog has been clicked, locate the **safety** option and hover the cursor over it.



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When the delete browsing history window opens please make sure you have the following options ticked: **Temporary Internet Files and website Files, Cookies and website data, History**. In Turn please make sure you have the following options unticked: **Preserve Favourites website data, Download history, Form data, Passwords and Tracking Protection, ActiveX Filtering and Do Not Track**.

Delete Browsing History

- ☐ **Preserve Favorites website data**
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.
- ☒ **Temporary Internet files and website files**
Copies of webpages, images, and media that are saved for faster viewing.
- ☒ **Cookies and website data**
Files or databases stored on your computer by websites to save preferences or improve website performance.
- ☒ **History**
List of websites you have visited.
- ☐ **Download History**
List of files you have downloaded.
- ☐ **Form data**
Saved information that you have typed into forms.
- ☐ **Passwords**
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.
- ☐ **Tracking Protection, ActiveX Filtering and Do Not Track**
A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing details about your visit, and exceptions to Do Not Track requests.

[About deleting browsing history](#)

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Finally, Please select the **delete** button to clear the cache. When the cache clear is completed please close down all instances of the browser and re-open.